

## **L.A. PROMOTIONS & TENTS – RENTAL CONDITIONS**

1. Customer agrees to review their quote or invoice carefully and advise LA Promotions of any errors or omissions immediately.
2. Customer agrees to pay for all rental items, including items added as a result of an error or omission on the part of the customer and/or LA Promotions. Items are **NEVER** given for free of charge unless stated on the quote/invoice as a donation.
3. Rental items must be returned during regular store hours and further agree to pay any additional charges if the equipment or goods are returned after hours.
4. Conditions which prevent satisfactory operation of equipment or goods do not relieve customer of his/her responsibility for rental charges.
5. Rentals are based on one day (6-8 hours). Customer agrees to pay additional fees for additional days/hours.
6. The customer will notify LA Promotions within 30 minutes of equipment or goods failure.
7. In the event LA Promotions delivers and/or picks up equipment and/or goods for the customer, the customer agrees to pay any and all associated costs.
8. The customer agrees to repackage, restack, roll up, etc, and return all equipment and/or goods after use in the same condition as when rented. In the event the customer fails to do so, the customer agrees to pay a reasonable charge to LA Promotions for having to do so.
9. The customer agrees to pay cleaning fees for items returned dirty/wet. Cleanliness will be determined by LA Promotions.
10. Equipment and/or goods damaged beyond repair will be paid for at fair market value.
11. Customer agrees to pay additional rental fees if items are returned late and/or if items are returned in a condition that we are unable to rent it to the next customer – i.e, in need of repair or cleaning, etc.
12. Customers picking up or returning items will be responsible for loading and unloading the items. Assistance can be provided by our staff for a fee – this must be arranged in advance.
13. Customer is responsible for providing power. If generator rentals are required, customer will be responsible for the full cost of the generator rental or sub-rental including fuel. If you are unsure of your power requirements please call and ask. A certain number of dedicated circuits will be required to run inflatables.
14. Customer acknowledges that inflatable rentals are WEATHER PERMITTING. It is the customer's responsibility to have a back-up plan in the event LA Promotions terminates the rental agreement due to weather.
15. Customers are responsible for all out of town travel expenses including but not limited to: mileage, fuel, wages, vehicle rentals, meal allowances, etc.
16. Customers renting items for use with water: you are required to provide your own water source and are responsible for filling, hook ups, etc.
17. Customers are responsible for booking and paying for hotel/motel accommodations for our staff as required for out of town travel.
18. Cancellations up to 72 hours before the event may be subject to a \$35 fee.
19. If the customer cancels after 72 hours before the event, the customer may be responsible for half of the total quote/invoice, as determined by LA Promotions.
20. Charge accounts are due within 30 days from the date of billing.
21. Customer agrees to pay 2% interest per month on overdue accounts.
22. The customer agrees to pay all collection fees for failure to pay.

**By signing below, I acknowledge that I have read and understand the rental conditions listed in this agreement and agree to be bound by its terms.**

**Customer Signature:**

**Date Signed:**

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